

BECOME A 911 EMERGENCY COMMUNICATIONS SPECIALIST

The 911 Dispatcher is responsible for sending aid to all emergency and non-emergency requests for service. A position of critical importance for the community, our 911 center operates 24/7. Specialists require a high level of accuracy, concentration, attention to detail, and must be able to multi-task. This career involves receiving and transmitting law enforcement, fire, emergency medical and other emergency services information and determining what actions are necessary based on the call.



SALARY

The pay for a 911 Emergency Communications Specialist (ECS) is unique. In a two-week period, operators work 7 days of 12 hour shifts. Specialists are paid for 76 hours plus 8 hours of built-in overtime. This means the pay is actually higher than the advertised base salary. Specialists also receive additional pay for working on a holiday and even get paid if the holiday falls on a scheduled day off. Also, night-shift employees receive 4% additional pay.

FIRST YEAR ECS ANNUAL SALARY EXAMPLE

BASE SALARY	\$40,116 (\$19.29 HOURLY) 76 HOURS PER PAY PERIOD
BUILT-IN OVERTIME 8 HOURS PER 2-WEEK PAY PERIOD	\$6,018
WORK 5 OF 10 HOLIDAYS	\$1,736
5 HOLIDAYS ON DAY OFF	\$1,157
4% NIGHT-SHIFT DIFFERENTIAL	\$1,961
TOTAL	\$50,988

MAXIMUM ECS ANNUAL SALARY EXAMPLE

BASE SALARY	\$62,234 (\$29.92 HOURLY) 76 HOURS PER PAY PERIOD
BUILT-IN OVERTIME 8 HOURS PER 2-WEEK PAY PERIOD	\$9,335
WORK 5 OF 10 HOLIDAYS	\$2,692
5 HOLIDAYS ON DAY OFF	\$1,795
4% NIGHT-SHIFT DIFFERENTIAL	\$3,042
TOTAL	\$79,098

WORK SHIFTS

	M	T	W	TH	F	SA	SU
LONG WEEK	ON DUTY	ON DUTY	ON DUTY	ON DUTY	ON DUTY	ON DUTY	ON DUTY
SHORT WEEK			ON DUTY	ON DUTY			

BLUE: ON DUTY WORK DAY
DAY SHIFT: 7:00 AM - 7:00 PM
NIGHT SHIFT: 7:00 PM - 7:00 AM

ROTATING SCHEDULE
15 DAYS WORKED PER MONTH
EVERY OTHER WEEKEND OFF

BENEFITS

- Life/Health/Dental/Vision Insurance
- Vacation/Sick/Funeral Leave
- Pension Plan
- City Wellness Clinic (no cost)
- Night Shift Differential Pay / 4%
- 10 Paid Holidays
(paid at 2.5 times current rate if working / 1 times if day off)
- One Floating Holiday Per Year (12 hours annually)
- Paid Meal Breaks
- Tuition Reimbursement (annually \$2,500)
- Longevity Pay
- 457 Deferred Compensation Program
(pre-tax investment plan)
- Uniforms and Dry Cleaning Provided
- In-house Fitness Center (24 hour access)

RECRUITING LINE
863.834.6918

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The Lakeland Police Department is an equal opportunity employer.