

**Utility Committee Meeting
October 5, 2009**

The Lakeland Utility Committee met in the Commission chambers. Members Dave Curry, George Lindsey, Terry Simmers, Karin McKnight, Stacy Campbell-Domineck were present. Tom Joyner was absent. Commissioners Glenn Higgins, Justin Troller, Jim Verplanck, Gow Fields, and Mayor Fletcher were present. Edie Yates arrived late due to family illness. Howard Wiggs was out of town. LE General Manager Jim Stanfield, City Manager Doug Thomas, City Attorney, Tim McCausland, and City Clerk Kelly Koos were present.

Mayor Fletcher called the meeting to order at 1 p.m.

Recommendation re: Lakeland Electric Backup System Control Center Design Services Task Authorization

Doug Thomas presented to this item to the Utility Committee. The new facility would be on vacant land. The backup facility would be located by the power plant in the old training center.

The group discussed how the City selected the firm. The City went through the Request for Qualifications process and had a few architectural firms under contract.

Motion: George Lindsey moved to approve staff's recommendation. Commissioner Higgins seconded and the motion carried 10-0. Commissioner Yates was absent at this time.

Memo re: Amendment with Accenture for an Information Technology Strategic Roadmap Project

Ramona Sirianni presented this item to the Utility Committee. The Commission approved the item on the Consent Agenda earlier in the day.

Memo re: Contract with Metrix Matrix for Customer Satisfaction Survey

Ramona Sirianni presented this item to the Utility Committee. The Commission approved the item on the Consent Agenda earlier in the day.

Jim Stanfield announced that Lakeland Electric was the recipient of the **2009 Superintendents Partnership Award** from the Polk County School Board.

Strategic Plan 2010

Jim Stanfield gave this presentation, a copy of which is on file in the City Clerk's Office. He began by reviewing the Definitions. He then reviewed each Goal, the Intended Outcome, and their Key Success Indicators. The goals were:

- Be a Customer Focused Organization
- Manage Assets and Resources to Optimize Return
- Attract, Motivate, Develop and Retain Talented Employees
- Efficiently Integrate Technology Into Business Operations
- Anticipate Future System Requirements Through Proactive Planning

He then reviewed LE's Communication Strategy.

Discussion:

The group discussed the inside/outside charges for electricity. The rate was the same. Residents paid a 10% utility tax and citizens outside the city limits paid a 10% surcharge.

Less than 1/3 of these measurements were new.

The employees seem to appreciate the quarterly updates.

The group discussed training. There was some training required to maintain licenses and certifications. There was on-line training, specific seminars, and City U. There were some federal dollars available for technical job related training. Commissioner Troller asked for a list of federal funding for which LE applied.

The group discussed coal ash. LE wanted to sell their coal ash. There was not much market for it now because it was used in manufacturing concrete. It could not be stored until the market picked up.

The meeting adjourned at 2:04 p.m.