

**Utility Committee  
November 17, 2008**

The Lakeland Utility Committee met in the City Commission chambers. Members Tom Joyner, Terry Simmers, George Lindsey, and Paula Druen were present. Stacey Campbell-Domineck was out of town. Al Whittle was absent. Commissioners Glenn Higgins, Justin Troller, Jim Verplanck, Howard Wiggs, Gow Fields, Edie Yates, and Mayor Fletcher were present. LE Managing Director Jim Stanfield, City Attorney Tim McCausland, and City Clerk Kelly Koos were present.

Mayor Fletcher called the meeting to order at 1 p.m.

**Budget 09 Review**

Don Eckert gave this report, a copy of which is on file in the City Clerks Office.

Summary:

Retail Sales were down compared to last year's calendar.

Profitability at \$1.5 million for the month of October

Amended Budget: \$700,000 better than budget driven by O&M

Fuel Recovery: two months ahead of schedule to breakeven

**Customer Service 2007-08 Year in Review**

David Kus gave this presentation, a copy of which is on file in the City Clerks Office.

- \* 2007-08 Service Data
- \* Balanced Scorecard Results
- \* Project Results
- \* The Customer Perspective
- \* Hits & Misses      Hits Division was under budget Misses Some project work behind schedule Absenteeism affects costs and ability to serve customers Use of contract Meter Readers
- \* 2008-09 Objectives
- \* 2008-09 Projects

Questions

LE planned to ask for customer input before designing the new bill format.

After a deposit increase, the customer must have one year without late payments to receive the deposit refund.

The group discussed deposit increases and the amount of time available for customers to pay that increase. Commercial customers must make the payment within six months. The ordinance regulating residential customers does not speak to the amount of time allowed to pay the increased deposit.

Memo re: Agreement with Southeastern Construction & Maintenance, Inc. for Structural Steel Work on the McIntosh Unit 3 Selective Catalytic Reduction (SCR) Retrofit Project

Steve Marshall presented this item to the Committee.

**Action:** George Lindsey moved to approve the contract. Commissioner Verplanck seconded and the motion carried unanimously.

**Memo re: Solid Fuel Transportation Contract Between City of Lakeland and CSX Transportation, Inc.**

Rick Snyder presented this item to the Committee.

Jamie Heller of Hellerworks offered a few comments on the agreement.

**Action:** George Lindsey moved to approve the agreement. Commissioner Verplanck seconded and the motion carried ten to one with Commissioner Troller voting nay.

The meeting adjourned at 2:18 p.m.

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Ralph L. Fletcher, Mayor

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Kelly S. Koos, CMC, City Clerk