

Title: Food Service Worker
PG: *
Status: Non-Civil Service
Position Reports to: Food Supervisor
Department: Parks & Recreation/Golf

Class Code: 8215
Date: 09/08

GENERAL DESCRIPTION OF CLASS

To provide food and beverage service to guests.

ESSENTIAL FUNCTIONS:

1. Takes orders and delivers food and beverages.
2. May do some food preparation. Cleans, maintains and prepares certain areas of the restaurant. Handles cash, secures various forms of payment from guests and provides exceptional service to guests.

ADDITIONAL RESPONSIBILITIES:

1. Performs related work as required.

KNOWLEDGE, SKILLS & ABILITIES:

1. Ability to write routine reports and correspondence.
2. Ability to read and interpret documents such as safety rules, operating and maintenance instructions and procedures.
3. Ability to speak effectively before groups of customers or employees.
4. Ability to understand and carry out instructions furnished in written, oral or diagram form.
5. Ability to stoop, kneel, crouch or crawl.
6. Ability to regularly lift and/or move up to 10 pounds and frequently lift and/or move up to 25 pounds.
7. Ability to deal with irate customers effectively.

WORKING ENVIRONMENT/CONDITIONS:

Light work that involves walking or standing most of the time and involves exerting up to 20 pounds of force on a recurring basis, or skill, adeptness and speed in the use of fingers, hands or limbs.

The job requires normal visual acuity, field of vision, hearing, speaking, color perception, sense of smell, depth perception, and texture perception.

QUALIFICATIONS (EDUCATION, TRAINING, AND EXPERIENCE):

1. High School Diploma or its equivalent.
2. An equivalent combination of education and experience that is determined to be directly related to the foregoing specific requirements may be substituted.

SPECIAL REQUIREMENTS:

1. Must possess a valid state of Florida driver's license.
2. Must maintain a valid home telephone number.
3. May be required to work overtime, or alternate hours, as necessary for the efficient operation of the department. Position may be designated as Mission Critical by Department Director.