

**Title:** Energy Diversion Investigator  
**PG:** 016  
**Status:** Civil Service  
**Position Reports to:** Chief Meter Technician  
**Department:** Lakeland Electric/System Control

**Class Code:** 3041  
**Date:** 10/09

### **GENERAL DESCRIPTION OF CLASS:**

This is technical work involving field and office investigation of energy diversion and other unauthorized meter situations. Work is performed under the general supervision of the Chief Meter Technician. Performance is reviewed by appraisal of accomplishments and conformity with department goals and policies.

### **ESSENTIAL FUNCTIONS:**

1. Performs field and office investigations of suspected energy diversion cases. Verifies original information presented and provides background information for use in an investigation.
2. Maintains manual and EDP documentation as needed.
3. Collects all physical evidence for cases being investigated.
4. Assists in the filing of affidavits with the State Attorney's office for prosecution and assists that office with additional reports and evidence as necessary.
5. Maintains records assigned energy diversion cases and the results of such cases. Provides routine reports to supervisor on results achieved.

### **ADDITIONAL RESPONSIBILITIES:**

1. May be cross-trained to perform some functions under the direction of meter technicians.
2. Performs related work as required.

### **KNOWLEDGE, SKILLS, & ABILITIES:**

1. Knowledge and understanding of the Florida and Lakeland statutes dealing with energy diversion, criminal mischief, and theft of property and services.
2. Knowledge of the various methods used to divert electrical energy.
3. Knowledge of the hazards involved in the mechanics of meter connection and disconnection.
4. Ability to inspect electric meters and recognize incorrect or improper metering installations.
5. Ability to establish and maintain effective working relationships with supervisor, other employees, the general public, law enforcement agencies, and the judicial courts.
6. Ability to communicate effectively, both orally and in writing.
7. Ability to carry out work independently.

### **WORKING ENVIRONMENT/CONDITIONS:**

Requires sedentary work that involves walking or standing some of the time, exerting up to 10 pounds of force on a recurring basis, and routine keyboard operations.

The job risks exposure to bright/dim lights, adverse weather conditions, electrical shock, dusts, pollen, heights, traffic, humid, wet conditions, extreme temperature changes.

The job requires normal visual acuity, and field of vision, hearing, speaking, color perception, sense of smell, depth perception, and texture perception.

### **QUALIFICATIONS (EDUCATION, TRAINING AND EXPERIENCE):**

1. High school diploma or its equivalent.
2. Minimum of two (2) years of experience in meter service work.
3. Prior experience in the revenue protection functions preferred, but not mandatory.
4. An equivalent combination of education and experience that is determined to be directly related to the foregoing specific requirements may be considered as a substitute for the above.

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**SPECIAL REQUIREMENTS:**

1. Must possess and maintain a valid state of Florida driver's license.
2. Must possess and maintain a valid telephone number.
3. May be required to work overtime, or alternate hours, as necessary for the efficient operation of the department. Position may be designated as Mission Critical by Department Director.