



# City of Lakeland - Toilet Rebate Application

**Up to \$100 rebate to replace high-flow toilets with 1.28 gpf WaterSense® toilets**

**SUBMIT** by email to: [ruffin.gray@lakelandgov.net](mailto:ruffin.gray@lakelandgov.net)

Questions to Ruffin Gray at (863) 834-6295 or by

mail to: Lakeland Water Utilities, Ruffin Gray, W-ADMN/ENG, 1st floor, 501 E. Lemon St., Lakeland, FL 33801

## *Qualifications:*

- Active City of Lakeland Water Utility customer (homes getting water from private wells do not qualify)
- Old toilet is 3.5 gallons/flush or greater (most older toilets), and old toilet is still available for inspection
- Old toilet will NOT be re-installed anywhere, and will be rendered unusable or disposed of AFTER told to do so by Ruffin Gray.
- New toilet is 1.28 gallons/flush WaterSense® labeled
- Limit 2 toilets per household for residential, unlimited number of toilets for commercial customers.

## *Application Process:*

1. Before removing old toilet(s), complete and sign this form and submit it using the contact information above.
2. If qualified, a reservation number will be issued to you, allowing 30 days for toilet installation.
3. After installation, send pictures of old and new toilet(s) **in place**, picture of the new toilet box, and purchase receipt. Include reservation number and plumber information (name, address, phone number, license number), if applicable.
4. **Unless told otherwise by Ruffin Gray, keep your original toilet(s) for 2 weeks after you send in your receipt and pictures.**
5. Some participants will be randomly chosen for inspection. If chosen, you will be contacted to set up an appointment to verify new and old toilets.
6. After told to do so, remove old toilet tank lid and place in your trash bin. This will discourage others from picking the toilet up and reinstalling it. Place old toilet(s) on curb no earlier than the night before your usual trash pick-up. Toilets will be picked up the same day as your trash pick-up.
7. You will receive your rebate check of up to \$100 per toilet (2 toilets max for residential); not to exceed the total price of toilet(s), required components, and installation; in approximately 4 weeks.

## **Applicant Information: Please print clearly**

Last Name \_\_\_\_\_ First \_\_\_\_\_ Middle Initial \_\_\_\_\_

Business Name (if applicable) \_\_\_\_\_

Name check should be made out to \_\_\_\_\_

Street Address \_\_\_\_\_ Lakeland, FL Zip Code \_\_\_\_\_

Mailing Address (if different) \_\_\_\_\_

Phone \_\_\_\_\_ E-Mail \_\_\_\_\_

Relationship to property (owner, tenant, etc.) \_\_\_\_\_ Account No. \_\_\_\_\_ (over)

**Building Information**

Do you still have the old toilets?  Yes  No (you MUST have the old toilets to qualify)

Have toilet(s) been replaced since 1995?  Yes  No  Unknown

Old toilet gallons per flush  3.5  5  7  Unknown

Number of toilets to be rebated \_\_\_\_\_

Year home/building was built if known \_\_\_\_\_ (can be found on Polk County Property Appraiser Website [www.polkpa.org](http://www.polkpa.org))

How did you hear about the program? \_\_\_\_\_

**Toilet Rebate Disclaimer and Limitation of Liability/Release: Please read, sign, and date**

The City of Lakeland and the Polk Regional Water Cooperative reserve the right to reject any application that does not meet all requirements of this rebate program. The City of Lakeland and the Polk Regional Water Cooperative do not guarantee that the installation, operation and maintenance of water-efficient equipment will result in reduced water usage or in cost savings. The City of Lakeland and the Polk Regional Water Cooperative make no warranties, expressed or implied, with respect to any equipment purchased or installed, including but not limited to, any warranty of merchantability or fitness for a particular purpose. In no event shall the City of Lakeland and the Polk Regional Water Cooperative its directors, commissioners, officials, officers, employees or agents be held liable for any incidental or consequential damages or injuries resulting from defective equipment or installation. Applicant understands and agrees that, to the extent permitted by law, in no event shall the City of Lakeland and the Polk Regional Water Cooperative, its directors, commissioners, officials, officers, employees or agents be liable for any claimed or actual damages or losses of any kind, however caused and regardless of the theory of liability, related in any way to this toilet rebate program, even if the City of Lakeland and the Polk Regional Water Cooperative has been advised of the possibility of such damages or losses. To the extent permitted by law, applicant assumes all risks associated with this program, including without limitation, all risks associated with purchase, installation and maintenance of a High-Efficiency Toilet (HET) subject to this program (including, without limitation, the risk of not realizing water usage savings or cost savings as a result of converting to a HET), and the removal, lid removal, and disposal of the toilet that you replaced, associated parts, building materials, labor and equipment in connection therewith. Applicant releases and holds harmless the City of Lakeland and the Polk Regional Water Cooperative, its directors, commissioners, officials, officers, employees and agents from any and all claims for damage, death or injury to any persons or property arising in any way from this toilet rebate program, including the installation and maintenance of an HET, associated parts, building materials, labor and equipment subject to this program (including without limitation the use, operation and maintenance thereof), or the removal, lid removal, and disposal of the toilet that you replaced, associated parts, building materials, labor and equipment in connection therewith, other than those caused by the willful or gross negligent acts or omissions of the City of Lakeland and the Polk Regional Water Cooperative.

I have read, understand, and agree to the Toilet Rebate Disclaimer and Limitation of Liability/Release

**Signature of Applicant** \_\_\_\_\_ **Date** \_\_\_\_\_

This program is cooperatively funded by City of Lakeland Water Utilities and the Southwest Florida Water Management District, and in coordination with the Polk Regional Water Cooperative Water Conservation Team.

