



CITY HALL FINANCE DEPARTMENT
CUSTOMER BILLING
228 SOUTH MASSACHUSETTS AVENUE
LAKELAND, FLORIDA 33801-5086
863.834.8276 (PHONE)
863.834.8281 (FAX)

Kimberly Parolini
Manager of Finance Customer Billing

Brenda Palmore
Assistant Manager of Finance Customer Billing

SOLID WASTE ROLL-OFF SCHEDULE OF FEES

Services Available

The City of Lakeland Solid Waste Management Division now offers roll-off service for high volume waste generators within the City's incorporated area.

The City offers various size roll-off containers that will best fit your specific need. We offer 20, 30 and 40 yard roll-offs and we can provide service if you have your own container.

We provide next day turn around service on all roll-off service requests. If your service request is received during normal office hours, Monday through Friday, 7:00 a.m. to 4:00 p.m. your service request will be placed on schedule for the next business day.

Our solid waste team looks forward to impressing you with our exceptional customer service. Please contact our office at (863) 834-8773 for more information.

Rates (Valid through September 30, 2021):

Container Delivery Charge: \$59.13 (one-time charge)

Container Collection: \$130.08 per service

Disposal Fee: Direct pass through billed by disposal site including tonnage

Miscellaneous Charges (when applicable): \$35.48

- * Relocation request
- * Container blocked for service access
- * Wait time due to customer
- * Dead head/Return and replacement of owner's container
- * Container rental \$2.27 per day (if not serviced within a 30-day period)

15% franchise fee surcharge on gross billing

Hold Harmless agreements are required for Residential customers to obtain roll off service.

By my signature below, I acknowledge that I have been provided a copy of the SOLID WASTE ROLL-OFF schedule of fees.

Signature: _____ Date: _____
Print name: _____ Date: _____
Address: _____ Date: _____
Phone Number: _____