

WaterSense® Toilet Rebate Program

A part of Indoor Water Conservation Programs brought to you by City of Lakeland Water Utilities and Polk Regional Water Cooperative
www.lakelandgov.net/conservation and www.SavePolkWater.org

Contact for questions and submissions:

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Program Qualifications:

Active City of Lakeland Water Utility customer (homes getting water from private wells do not qualify)

Old toilet(s) is **3.5 gallons/flush or greater**; with the old toilet still available for inspection

(if home was built before **1994**, and no new toilets have been installed since 1995, it qualifies)

Old toilet(s) will NOT be re-installed at any location, and will be rendered unusable or disposed of AFTER told to do so

New toilet(s) is **1.28 gallons/flush WaterSense®** labeled toilet(s)

Limit 2 toilets per household for residential, unlimited number of toilets for commercial customers

Steps to Apply:

1. Before removing old toilet(s), take pictures of the old toilet(s). Must include at least one picture of the whole toilet still in place and at least one picture of the stamps/markings on the inside tank/tank lid of the old toilet(s). Submit pictures along with this application completed to your utility contact using the information above. (Mail, Email, or Fax)
2. If you qualify for the program, a reservation number will be issued to you, allowing 30 days for the installation of new toilet(s) and submission of required documents.
3. **Keep your original toilet(s) until Utility confirms eligibility. Additional pictures/inspection maybe required for rebate.**
4. After installation, send the rest of the required documentation by mail, email or fax to the contact above. Be sure to include the plumber information (name, address, phone number, license number) or letter of approval from owner if renting/leasing (if either are applicable).

Required Documentation List:

Pictures of the old toilet(s) **in place**, with special focus on manufacturer stamps inside back of tank.

Pictures of the new toilet(s) **in place**.

Your purchase receipt

Completed Application

After you're told to do so Remove the old toilet tank lid and place in your trash bin. This will discourage others from picking the toilet up and reinstalling it. Place old toilet(s) on curb no earlier than the night before your usual trash pick-up. Toilets will be picked up the same day as your trash pick-up.

Some participants will be contacted randomly to set up an inspection appointment to verify the new and old toilet(s).

You will receive your rebate check of **up to \$100** per toilet (maximum of 2 toilets per family), not to exceed the total price of toilet(s), required components and installation, in approximately 4 weeks

Applicant Information: Please print clearly

Utility Billing Account Number _____ Business Name (if applicable) _____

Account Holder Last Name _____ First _____ M.I. _____

Physical Location Address _____ Apartment # _____ City _____, FL Zip _____

Phone _____ Email _____

Mailing Address (if different from above) _____

Relationship to property (owner, tenant, etc.) _____

Name check should be made out to if different _____

How did you find out about this rebate program? _____

Building Information: Please indicate the number of toilets to be replaced

Single Family Residence (up to 2)

Commercial or Multi-Family Residence (# of residential units)

Please specify year built. The home must have been built before 1995. Information can be found on Polk County www.polkcounty.com

Have new toilets been installed since 1994? yes no unknown

Old toilet(s) flush rate 3.5 gpf 5 gpf 7 gpf unknown

Agreement of Term and Conditions

The utility may deny any application that does not meet program requirements. The undersigned expressly agrees that the utility may inspect all items submitted for the WaterSense® Toilet Replacement Program. The undersigned further agrees to hold harmless the utility and/or Polk Regional Water Cooperative against all loss, damage, expense, and liability resulting from the loss, destruction of damage to property arising out of or in any way connected with the installation of the WaterSense® Toilet Replacement Program. The utility reserves the right to alter this program at any time. Funding for the rebate program is limited to available resources. Rebates are processed on a first come, first served basis. For further questions, please call your utility.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of Applicant

Date

Complete, sign, and date this page. Incomplete applications will be denied and returned

For Official Use Only

Reservation # CLK-TR-			
Application:	Approved	Denied	
Reviewed by:			
Reason for Denial:			
<u>Documentation Confirmation</u>			
Old Toilet Photo	New Toilet Photo	Receipts	
<u>Inspection</u>			
Follow-up Inspection:	Yes	No	
Date of inspection		Approved	Denied
Inspector:			
Total cost	Customer cost	Utility cost	District cost
Date to Accounting:	Amount of Rebate		
ACCOUNTING: Date Rebate Check sent:	By	Check #	

(Must be emailed as attachment.)