

MEDIA RELEASE

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Fire Prevention Division Now Offering Extended Hours for Better Customer Service

Lakeland, FL – The Lakeland Fire Department's (LFD) Fire Prevention Division, responsible for fire inspections, permitting, fire investigations, and plans review, will now have Fire Inspectors available from 7:00 AM to 6:00 PM, Monday through Friday. These extended hours will benefit Lakeland's contractors and business owners by offering additional hours of customer service, at no additional expense.

The extended hours will allow for inspections and systems testing to be conducted when the occupancy is not open for business, meaning less disruption to local businesses and their customers, and the opportunity for inspections to take place when convenient for business owners.

This was made possible by shifting Fire Inspectors from a traditional eight-hour per day, five days per week schedule to a ten-hour per day, four days a week work schedule with rotation among the division's inspectors so that coverage is available Monday through Friday. This added flexibility was developed with customers in mind to better meet area businesses' needs. Fire Investigators will continue to be available 24-hours a day.

Anyone needing services can contact their designated Fire Inspectors directly (contact information available at http://www.lakelandgov.net/departments/lakeland-fire-department/prevention/inspections/) or by calling the Prevention Division directly at (863) 834-8201.

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