MEMORANDUM

TO: MAYOR AND CITY COMMISSION

FROM: CITY ATTORNEY'S OFFICE

DATE: September 4, 2018

RE: Agreement with USIC Locating Services, LLC for

Annual Electric and Fiber Line Locating Services

Attached hereto for your consideration is a proposed Agreement with USIC Locating Services, LLC (USIC) for annual electric and fiber line locating services. The work consists of responding to excavation notices received on behalf of Lakeland Electric from Sunshine State One-Call of Florida, Inc. (One Call), which enables contractors to accurately locate and safeguard Lakeland Electric's underground facilities in the vicinity of an excavation area as required by Florida Statute Chapter 556.

In 2014, Lakeland Electric locators worked approximately 16,000 electric and 2,000 fiber line locate requests. Lakeland Electric currently uses in-house resources for these services. However, use of an outside contractor's resources will provide Lakeland Electric with comprehensive technological support of system engineering, hardening and reliability efforts to improve notification and reduce liability.

Accordingly, on October 25, 2016, the City's Purchasing Department issued Invitation to Bid (ITB) No. 6320 seeking the services of a qualified contractor to provide all labor, material, equipment, and supervision necessary to provide Line Locating Services in Lakeland Electric's service territory. Two (2) contractors responded to the ITB. Upon evaluation by staff, USIC was selected as the most responsive responsible bidder with the lowest price. Due to a change in Lakeland Electric's staffing and in consideration of the reclassification of impacted employees, this Agreement was delayed in implementation.

The Agreement with USIC will be effective October 1, 2018, subject to approval by the City Commission, and continue through September 30, 2021. The Agreement contains two (2) additional one (1) year renewal options upon mutual written consent of the parties. All services provided by USIC will be performed in accordance with the terms/conditions of the Agreement, USIC's Bid response dated November 3, 2016 and the City's Bid Specifications. The total estimated cost of the first year of work to be performed by USIC is \$155,700 and is included in Lakeland Electric's FY19 budget. Pursuant to the Agreement, the cost will escalate by 3% each year for an estimated total cost for the three (3) year Agreement of \$481,253.

It is recommended that the appropriate City officials be authorized to approve this Agreement with USIC for annual electric and fiber line locating services on behalf of the City.

attachment

UNDERGROUND FACILITIES LOCATING AND MARKING SERVICE AGREEMENT

THIS CONTRACT is entered into as of September 4, 2018 and is by and between USIC Locating Services, LLC, an Indiana limited liability company, (USIC), and City of Lakeland, a municipality organized and existing in accordance with the laws of the State of Florida on behalf of its municipal utility, Lakeland Electric, having its principal place of business at 501 East Lemon Street, Lakeland, Florida 33801 (Customer).

BACKGROUND

- A. Customer owns and operates underground facilities in the geographic area described on Attachment A to this Agreement (**Contract Service Area**).
- B. Customer desires to have USIC provide the necessary labor and equipment to provide certain services relative to locating and marking Customer's underground facilities in the Contract Service Area.

AGREEMENT

Based on the Background set forth above and in consideration of the mutual covenants, terms and conditions set forth below, USIC and Customer agree as follows:

- 1. <u>Definitions</u>. In addition to the terms defined above the following capitalized terms when used in this Agreement shall have the following meanings:
 - 1.1 After Hours Call Out means locate requests made on USIC-observed holidays (Memorial Day, Independence Day/July 4th, Labor Day, Thanksgiving, Christmas, and New Year's Day), weekends, and weekdays from 5 p.m. to 7 a.m., or any time outside of the applicable state one-call's regular business hours.
 - 1.2 **APWA** means the American Public Works Association and its Underground Utility Location and Coordination Council.

1.3 At Fault Damages means Damage to Customer's Facilities caused by an Excavator that occurs with respect to Locatable Facilities where USIC did not perform the Locate with Reasonable Accuracy.

- 1.4 **Contract Year** means the 365 (366 if period includes February during a leap year) days beginning with the date this agreement begins and the anniversary date each year after.
- 1.5 **Customer's Facilities** means any Underground Facilities owned by Customer.
- 1.6 Damage to Customer's Facilities means the penetration or destruction of any protective coating, sheath, housing or other protective facility of underground plant, the partial or complete severance of underground plant, or the rendering of any underground plant partially or completely inoperable.
- 1.7 **Excavator** means any person or entity which engages directly in excavation.
- 1.8 **High Profile Facilities** means fiber cable, 900 pair or greater, switchgear cable, and 6" main or greater.
- 1.9 Interruption of Service means an interruption in the services provided by Customer to its customers arising from a Damage to Customer's Facilities.
- 1.10 Locatable Facilities means Customer's Facilities that can be field marked with Reasonable Accuracy by using devices designed to respond to the presence of Customer's Facilities, together with records and facility prints, drawings, and maps of sufficient accuracy, but shall specifically not include Unidentifiable Facilities and Unlocatable Facilities.
- 1.11 **Locate** means the completed process of having provided Locate Services at an excavation site.

1.12 Locate Service means the process of determining the presence or absence of Customer's Facilities, their conflict with proposed excavations, and the Marking of the proper places or routes of Customer's Facilities within Reasonable Accuracy limits as required.

- 1.13 **Low Profile Facilities** means any of Customer's Facilities that are not High Profile Facilities.
- 1.14 Marking means the use of stakes and flags, paint strips or other clearly identifiable materials at appropriately distanced intervals and at each divergence from a straight line in accordance with the current marking standards of the APWA to show the field location of Underground Facilities accurately.
- 1.15 **Paintable Locate** means that Customer has buried facilities within the area of the locate request or scope of the ticket.
- 1.16 Project Locate means a Locate that requires USIC to spend more than30 minutes at the excavation site.
- 1.17 Reasonable Accuracy means the placement of appropriate Markings within eighteen (18) inches of the outside dimensions of both sides of an Underground Facility.
- 1.18 Restoration Costs means the actual costs incurred by Customer to repair Damage to Customer's Facilities arising from At Fault Damages, but shall specifically exclude any Third Party Claims. Restoration Costs is equal to only the actual labor, equipment and material costs incurred by Customer to repair the Damage to Customer's Facilities. Restoration Costs specifically exclude overhead charges, costs arising from betterment of plant (which shall include, among other things, any upgrade, improvement, reinforcement, enlargement or extension of Customer's Facilities), costs arising out of collection actions, whether incurred by the Customer or collection agencies.

1.19 **Services** mean the services to be provided by USIC under this Agreement.

- 1.20 **Site Visit** means to visit the site of the locate request, but there are no Locatable Facilities to be marked.
- 1.21 Site Surveillance means to watch over and protect Customer's Facilities during unusual or extensive excavation projects (i.e. road widening projects, sewer projects, etc.) and providing such continuous on-site Locate Services as may be dictated by the nature and scope of the excavations. Commonly referred to as a "Watchdog" within the industry.
- 1.22 Ticket means the document generated at the one-call center and transmitted to USIC, containing each locate request which USIC is contractually obligated to mark.
- 1.23 **Third Party Claims** means any claims for losses, fines, penalties, damages or expenses made by a person not a party to this Agreement arising from Damages to Customer's Facilities, including but not limited to, claims as a result of (a) injury to or death of any person, (b) damage to or loss or destruction of any property, or (c) Interruption of Service.
- 1.24 Underground Facilities means any item buried or placed below the ground for use in connection with the storage or conveyance of water, sewage, electronic telephonic or telegraphic communications, cablevision, electric energy, petroleum products, gas, gaseous vapors, hazardous liquids or other substance including, but not limited to, pipes, sewers, conduits, cables, valves, lines, wires, manholes, attachments and those parts of poles or anchors below ground.
- 1.25 Unidentifiable Facilities means Customer's Facilities that are neither apparent on the records or facility prints, drawings or maps provided by Customer or from a Visual Examination.

1.26 Unlocatable Facilities means Customer's Facilities whose presence is known either from records provided by Customer or a Visual Examination, but which cannot be field marked with Reasonable Accuracy using standard procedures employed by USIC.

1.27 Visual Examination means an attempt to determine the existence of Customer's Facilities at an excavation site by a reasonable visual inspection rather than from Customer's maps and records.

2. Responsibilities of USIC.

- 2.1 USIC shall furnish all labor, materials and equipment necessary to perform Locate Services for Customer within the Contract Service Area except for the maps and records to be provided by Customer under Section 3.1. In addition to the terms/conditions set forth in this Agreement, USIC shall comply with provisions relating to USIC's Scope of Work contained in Customer's "City of Lakeland Bid No. 6320", which is incorporated herein by reference. USIC will receive Ticket transmittals directly from the one-call center for the Contract Service Area at no additional cost to Customer.
- 2.2 Upon receipt of a request for a Locate, USIC will assess whether a field visit to the excavation site and a Visual Examination is required to determine if a conflict exists between the Customer's Facilities and the proposed excavation. If USIC determines that no field visit or Visual Examination is necessary, USIC will proceed under section 2.4 below.
- 2.3 If USIC determines that there are Locatable Facilities present at the excavation site, it will indicate the presence of those facilities with appropriate Markings.
- 2.4 If USIC determines that Customer's Facilities are not present at the excavation site, USIC will either notify Excavator prior to the proposed excavation that Customer's Facilities are not present or mark the excavation site in a manner to indicate that Customer's Facilities are not present at the proposed excavation site.

2.5 Customer agrees that USIC will have the right to screen tickets via prints. Customer also agrees that, notwithstanding anything to the contrary contained in this Agreement, USIC will not be liable for any damages that occur because of incorrect prints.

- 2.6 If USIC determines that there are Unlocatable Facilities at the excavation site, it will notify Customer and Customer will be responsible for determining what course of action should be followed to assure that the Unlocatable Facilities are not damaged by Excavator.
- 2.7 Any maps and records furnished by Customer pursuant to section 3.1 shall remain the property of Customer. USIC agrees to return all copies of such maps and records to Customer upon Customer's written request or at the termination of this Agreement. Unless such maps and records were previously known to USIC free of any obligation to keep them confidential, are given to USIC by a third party not obligated to keep them confidential, or become public without any act or omission of USIC, USIC agrees to keep such maps and records confidential and shall use such maps and records only in the performance of this Agreement except upon such terms as may be agreed upon by Customer or as required by law. This obligation of confidentially shall survive the termination of this Agreement. Nothing herein shall be construed to prohibit disclosure required pursuant to Florida Statute Chapter 119, the Florida Public Records Act or any other applicable law.
- 2.8 Subject to the terms of section 3.2, USIC shall perform the Services as an independent contractor and as such it has the right to exercise control and supervision of the work and full control over the employment, direction, compensation and discharge of all persons assisting it in performing the Services; that it will be solely responsible for the payment of its employees and for the payment of all federal, state, county and municipal taxes and contributions pertaining thereto; and that it will be responsible for its own acts.

2.9 USIC shall not subcontract the Services or any part of the Services without the prior written approval of Customer, which approval Customer may choose to withhold in its sole discretion.

2.10 USIC shall comply with the provisions of all applicable permits and licenses relative to the services to be performed hereunder. USIC shall comply with all applicable laws, ordinances and regulations of the United States, the State or States where the Services are performed, and any unit of local government correctly asserting jurisdiction, applicable to the Services (including, but not limited to Worker's Compensation, Unemployment Insurance and Social Security).

3. Responsibilities of Customer.

- 3.1 Customer agrees to provide USIC with the necessary maps and records to permit USIC to provide the Locate Services. Customer acknowledges that it is Customer's responsibility to keep all applicable maps, records, prints up to date with accurate information. USIC bears no liability for Customer's failure to provide accurate maps, records, and prints, or any damage which results from inaccurate maps, records, and prints.
- 3.2 Customer agrees that it will reasonably cooperate with USIC so that USIC enjoys the same protection under the laws applicable to the Customer regarding Third Party Claims as the Customer would enjoy if it were performing the Services.
- 3.3 Customer will pay USIC for the Locate Services in accordance with the charges set forth on Exhibit B. USIC shall bill for all tickets received from the State One Call, on behalf of Customer. USIC will not be responsible for the accuracy, updates to or the completeness of the definition of the Customer's service area that Customer has provided to the State One Call center.

4. <u>Term, Termination and Exclusive Nature of Agreement</u>

4.1 This Agreement shall be effective as of October 1, 2018, and continue for a period of three (3) years, with renewal upon mutual written agreement of the parties for two (2) consecutive periods of one (1) year on each expiration date, unless sooner terminated pursuant to Section 4.3.

- 4.2 Customer shall use USIC as its exclusive provider of Locate Services within the Contract Service Area.
- 4.3 Either party to this Agreement can terminate this Agreement upon thirty (30 Days) days prior written notice to the other. Upon such termination the only liability will be that of the Customer for any Services performed by USIC prior to the effective date of termination.

5. Investigations of Damage to Customer's Facilities

- 5.1 Should either party to this Agreement become aware of any Damage to Customer's Facilities that occurs after USIC has been asked to perform a Locate with respect to the Customer's Facilities, the party learning of the Damage to Customer's Facilities shall promptly notify the other party in writing. Both parties to this Agreement reserve the right and shall be entitled to investigate any reports of Damage to Customer's Facilities.
- USIC will investigate incidents of Damage to Customer's Facilities and provide a written report of its findings to Customer upon request. Such report will contain USIC's determination as to whether the Damage to Customer's Facilities constitutes At Fault Damages. Customer shall have thirty (30) days after receipt of USIC's written report to contest USIC's conclusion. Unless Customer notifies USIC in writing within such period that it disputes USIC's conclusion as to At Fault Damages, USIC's conclusion with regard to that issue shall be deemed binding with respect to this Agreement. If Customer disputes USIC's conclusion, the parties will seek to mutually resolve such dispute and

if they cannot such dispute will be resolved in accordance with section 11.1.

- 5.3 USIC shall be entitled to collect an investigation fee for each investigation and written report thereof, which it provides to Customer, unless such report concludes or the parties ultimately agree that the report involves At Fault Damages.
- 5.4 To the extent permitted by law and subject to the monetary limitations set forth in Florida Statute §768.28, Customer agrees that should it fail to notify USIC as provided in section 5.1 of any Damage to Customer's Facilities within forty-eight (48) hours after Customer receives notice of the damage and USIC is otherwise unaware of the damage within that period, then USIC shall not be liable to Customer for Restoration Costs arising from that Damage to Customers' Facilities and Customer shall indemnify USIC against Third Party Claims in accordance with section 7.1, even if it is later determined that such damage constitutes At Fault Damages.

6. <u>Limitation of Liability and Indemnification of Customer by USIC</u>

6.1 USIC will be responsible for paying Customer's Restoration Costs only if: a) USIC receives a request to provide Locate Services with respect to Customer's Facilities, and b) the Damage to Customer's Facilities constitutes an At Fault Damage. Restoration costs payable by USIC shall at no time collectively exceed the insurance limits listed in Section 10.1 below. If the Damage to Customer's Facilities is not At Fault Damages or if Customer's Facilities are Unidentifiable Facilities or Unlocatable Facilities, USIC's only responsibility will be to provide whatever support to Customer it can reasonably provide to establish whether the Excavator or another third party is liable for such Damage to Customer's Facilities. USIC shall indemnify and hold harmless Customer, its agents, employees, officers, directors and shareholders (Customer Indemnities) from and against any and all Third Party Claims to the extent the same arise from At Fault Damages; provided, however, USIC shall not indemnify Customer Indemnities for Third

Party Claims arising from Damages that are not At Fault Damages or damages to Unidentifiable Facilities or Unlocatable Facilities or for Third Party Claims that arise from the negligence or willful misconduct of Customer, its agents or employees. USIC's total liability for all claims of any kind arising from or related to the formation, performance or breach of this contract or any services provided hereunder shall not exceed the insurance limits listed in Section 10.1 below.

7. Indemnification of USIC by Customer

7.1 To the extent permitted by law and subject to the statutory limitations set forth in Florida Statute §768.28, Customer shall indemnify and hold harmless USIC, its agents, employees, officers, directors and shareholders (USIC Indemnities) from and against any and all Third Party Claims to the extent the same arise from Damage to Customer Facilities if the Customer's Facilities were either Unidentifiable Facilities or Unlocatable Facilities or if the Third Party Claims arose from the negligence or willful misconduct of Customer, its agents or employees.

8. <u>Price Revisions</u>

USIC may adjust the prices for Locate Services set forth on Exhibit B upon thirty (30) days written notice to Customer, provided that USIC provides Customer evidence that such price increase results from either (a) an increase in USIC costs for providing the Services that exceeds the average rate of inflation for the period since USIC's most recent price increase; (b) a material change in the one-call statute effective within the Contract Service Area; or (c) a change in the mix of the number or types of Locates on which the pricing set forth in Exhibit A was based. Unless Customer contests, in writing within the thirty (30) day notice period, the evidence provided by USIC the price increase will become effective on the date identified in USIC's notice. If Customer contests the basis for the price increase as provided

above, the parties shall either negotiate a mutually agreeable resolution or resolve the dispute as provided in section 11.1. At the beginning of each Contract Year subsequent to the first Contract Year, the charges for Locate Services set forth on Exhibit B shall be increased by 3%.

8.2 USIC may on a semiannual basis adjust fees based upon fluctuation in fuel prices. The adjustment will be based on "U.S. Regular Conventional Retail Gas Prices" from the US Department of Energy site:

p/mogas history.html. The average fuel price over the previous 6-months will be reviewed every Contract Year on January 1st and July 1st and pricing will be adjusted when applicable based the average fuel price as outlined in the chart below. There will be no adjustment in fees as long as the average fuel price is at or below \$3.99. For example, if the average fuel price for the previous 6-months is \$4.00 - \$4.49 on July 1, fees will be increased by 1.50% for the next 6-month period through December 31st. If the reviewed average 6-month fuel price (on January 1st or July 1st) drops below \$4.00, the increases will cease to be in effect.

6-month Average Fuel	
Price per Gallon	Rate Increase
\$4.00 - \$4.49	1.50%
\$4.50 - \$4.99	Additional 1.00%
\$5.00 - \$5.49	Additional 1.00%
\$5.50 +	Additional 1.00%

9. Equal Employment

9.1 USIC acknowledges that it is an equal opportunity employer. We are committed to ensuring equal employment opportunities for all applicants and employees, and to further our commitment not to discriminate on the basis of sex, race, religion, color, national origin, age, disability, genetic information, or veteran status, or any other

basis protected by federal, state or local law ("Protected Classifications).

10. <u>Insurance</u>

10.1 USIC agrees to provide the following insurance coverage. With the exception of Workers' Compensation and Employers' Liability, the City of Lakeland is to be listed as an additional insured:

INSURANCE COVERAGE:	LIMITS:
Workers' CompensationStatutory Limit	
Employers' Liability Each Accident Disease, Policy Limit Disease, Each Employee	\$1,000,000 \$1,000.000 \$1,000,000
Comprehensive General Liability including Contractual Liability Occurrence Basis BI & PD General Aggregate	\$1,000,000 Each Occurrence \$1,000,000 Each Occurrence \$2,000,000 Each Occurrence
Personal Injury Products & Completed Operations	\$1,000,000 Each Occurrence \$2,000,000 Each Occurrence
Automobile Liability BI & PD Combined	\$1,000,000 Each Occurrence

11. <u>Dispute Resolution</u>

11.1 The parties shall attempt in good faith to resolve all disputes (Controversy) promptly by negotiation, as follows. Any party may give the other party written notice of any Controversy not resolved in the normal course of business. Executives of both parties at levels one level above the personnel who have previously been involved in the Controversy shall meet at a mutually acceptable time and place within ten days after delivery of such notice, and thereafter as often as they reasonably deem necessary, to exchange relevant information and to attempt to resolve the Controversy. If the matter has not been resolved within thirty days from the referral of the Controversy to senior

executives, or if no meeting of senior executives has taken place within fifteen days after such referral and if the Controversy is over the amount of Restoration Costs owed by USIC to Customer, the parties shall simply split the difference between their respective positions. If more than two Controversies within a given contract year result in a split of the difference under the preceding sentence or if a Controversy involves more than simply a dispute about Restoration Costs, the parties hereto reserve to themselves the right to litigate any such disputes in an appropriate forum. If a negotiator intends to be accompanied at a meeting by an attorney, the other negotiator shall be given at least three working days' notice of such intention and may also be accompanied by an attorney. All negotiations pursuant to this clause are confidential and shall be treated as compromise and settlement negotiations for purposes of the Federal Rules of Evidence and State rules of evidence.

12. Miscellaneous

- 12.1 Neither party shall be deemed to be in default of this Agreement to the extent that any delay or failure to perform its obligations, other than the payment of money, results from any cause beyond its reasonable control and without its fault or negligence, such as acts of God, acts of civil or military authority, embargoes, epidemics, war, riots, insurrections, fires, explosions, earthquakes, floods, unusually severe weather conditions or strikes. If USIC claims that it is delayed by such a cause, it shall notify Customer immediately and Customer shall be entitled to obtain the Services from any other person until such cause terminates as evidenced by a notice from USIC that such cause has ended.
- 12.2 This Agreement may only be modified or amended by a written instrument signed by an authorized representative of USIC and Customer. The term "Agreement" shall include any such future amendments or modifications.

12.3 This Agreement shall constitute the entire contract between the parties with respect to the subject matter of this Agreement. Customer and USIC each represent that it has read this Contract, agrees to be bound by all terms and conditions contained in this Agreement, and acknowledge receipt of a signed, true exact copy of this Agreement.

- 12.4 Customer agrees that during the Term of this Agreement and for a period of six (6) months thereafter, Customer will not hire or solicit for hire any employee of USIC who has been used by USIC within the last six months for the purpose of providing the Services to Customer.
- 12.5 IF HAS QUESTIONS REGARDING USIC THE APPLICATION OF CHAPTER 119. **FLORIDA** STATUTES, TO THE CONTRACTOR'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS CONTRACT. CONTACT THE CUSTODIAN PUBLIC RECORDS: KEVIN COOK - DIRECTOR OF COMMUNICATIONS AT: PHONE: 863-834-6264, E-MAIL: KEVIN.COOK@LAKELANDGOV.NET, ADDRESS: ATTN: COMMUNICATIONS DEPARTMENT, 228 S. MASSACHUSETTS AVE., LAKELAND, FLORIDA 33801

In accordance with Florida Statute §119.0701, USIC shall keep and maintain public records required by the Customer in performance of services pursuant to the contract. Upon request from the Customer's custodian of public records, USIC shall provide the Customer with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided pursuant to Florida Statute Chapter 119 or as otherwise provided by law. USIC shall ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract if USIC does not transfer the records to the Customer. USIC shall, upon completion of the contract, transfer, at no cost, to the Customer all public records in possession of USIC or keep and maintain public records required by the Customer to

perform services pursuant to the contract. If USIC transfers all public records to the Customer upon completion of the contract, USIC shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If USIC keeps and maintains public records upon completion of the contract, USIC shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the Customer, upon request from the Customer's custodian of public records, in a format that is compatible with the information technology systems of the Customer.

12.6 The Parties irrevocably consent to jurisdiction and venue of the Courts of Polk County, Florida or the United States District Court in and for the Middle District of Florida, Tampa Division in connection with any action or proceeding arising out of or relating to this Agreement. This Agreement shall be governed by the laws of the State of Florida.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their duly authorized officers or representatives.

City of Lakeland	USIC Locating Services, LLC
By:(Signature)	By:(Signature)
H. William Mutz	Darin Stalbaum
Title: Mayor	Title: Vice President Sales
Attest:	Witness:
By:	By:
Kelly S. Koos, City Clerk	
Approved as to form and correctness:	
Ву:	
Timothy J. McCausland, City Attorney	

Exhibit A

USIC Locating Services, LLC shall provide Electric & Fiber locating services in the State of FL. Scope of work to be in accordance with Customer's "City of Lakeland Bid No. 6320", which is incorporated herein by reference.

Exhibit B

USIC Locating Services, LLC will charge for services rendered hereunder:

\$ 8.00	Per 1000' Ticket Received from the One Call / Every 1000' is anothe ticket charge
\$ 35.00	Per Emergency Ticket
\$ 12.00	Project Price Per Quarter Hour for Tickets that Exceed 30 Minutes
\$ 12.00	Standby / Watchdog Price Per Quarter Hour

Pricing Definitions

Per State One Call Ticket – All tickets received from State One Call. Each ticket granted 30 minutes of locating time.

Project Rate – If locating the City of Lakelandutility exceeds thirty minutes, the ticket will then be billed the proposed per ¼ hour Project Rate starting after the 1st thirty minutes.

Watch Dog – If City of Lakeland requests that a USIC technician to be onsite to ensure the protection of the utility during excavation.

Emergencies – This service will be for all Emergency Tickets that are called in Monday through
Sunday including Holidays. The fee is a flat fee and total billed for
this type of ticket. NOTE: We **do not** charge for travel time.

Mail Invoices To: City Hall Finane

Accounts Payable, Mail Code: CH-AP

228 S. Massachusetts Ave

Lakeland, FL 33801

Copy to: Project Manager

USIC shall render invoices and statements to Customer on a monthly basis. Each statement shall be paid by Customer within forty-five (45) days of receipt of invoice in accordance with Florida Statute §218.74 et. seq., the Local Government Prompt Payment Act.